COMMUNITY-BASED COVID-19 TESTING FAQ

When I will I get the results of my test?
You should receive an email from Project Baseline within 2-4 days.

How will I be notified?
You should receive an email from Project Baseline. You can also log in to your projectbaseline.com home page to check for result updates. If it has been over 7 days since your test and you have not received your results, please send an email to covid19@pwnhealth.com.

What if I test positive?
• You should call your doctor.
• If you test positive, a contact tracer from San Mateo County Health will call you to ask some questions. Your responses, which are confidential, will help determine if anyone near you, including your family and friends, is at risk of exposure to COVID-19.
• You should expect a call from the contact tracer within 72 hours.
• You will need to stay at home and away from others for about 10 days. San Mateo County can connect you to resources to help you isolate, including temporary housing and food. Please call 2-1-1 for help.

Do I need proof of a negative test to return to work?
No, you do not need proof of a negative test.

Will my test results be shared with ICE (Immigration and Customs Enforcement)?
No. Your test results and your personal information are confidential and protected by law.

What if I have more questions?
Please call 2-1-1.

No single person or group of people is more likely than others to spread COVID-19, and everyone is at risk for getting COVID-19 if they are exposed to the virus. Getting tested and following the guidance from your doctor and from San Mateo County Health can reduce the spread of the disease in our community and protect everyone’s health. Remember to wash your hands, wear a face covering, and practice social distancing. Our comeback depends on all of us.