**MONDAY JUNE 19, 2017**

<table>
<thead>
<tr>
<th>Time</th>
<th>Department</th>
<th>Department Head</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 A.M.</td>
<td>Opening Remarks</td>
<td>John L. Maltbie, County Manager/Clerk of the Board</td>
</tr>
<tr>
<td></td>
<td><strong>COMMUNITY SERVICES</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Department</strong></td>
<td><strong>Department Head</strong></td>
</tr>
<tr>
<td></td>
<td>Agriculture, Weights and Measures</td>
<td>Fred Crowder</td>
</tr>
<tr>
<td></td>
<td>*County Library</td>
<td>Anne-Marie Despain</td>
</tr>
<tr>
<td></td>
<td>Public Safety Communications</td>
<td>Daniel Belville</td>
</tr>
<tr>
<td></td>
<td>Fire Protection Services CSA #1</td>
<td>Ian Larkin</td>
</tr>
<tr>
<td></td>
<td>Department of Parks</td>
<td>Sarah Birkeland</td>
</tr>
<tr>
<td></td>
<td>Office of Sustainability</td>
<td>Jim Eggemeyer</td>
</tr>
<tr>
<td></td>
<td>Department of Housing</td>
<td>Ken Cole</td>
</tr>
<tr>
<td></td>
<td>Planning and Building Department</td>
<td>Steve Monowitz</td>
</tr>
<tr>
<td></td>
<td><strong>BREAK</strong></td>
<td></td>
</tr>
<tr>
<td>1:30 P.M.</td>
<td><strong>HEALTH SYSTEM</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Department</strong></td>
<td><strong>Department Head</strong></td>
</tr>
<tr>
<td></td>
<td>*First 5 of San Mateo County</td>
<td>Kitty Lopez</td>
</tr>
<tr>
<td></td>
<td>Health System</td>
<td>Louise Rogers</td>
</tr>
<tr>
<td></td>
<td><strong>ADMINISTRATION AND FISCAL</strong></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Department</strong></td>
<td><strong>Department Head</strong></td>
</tr>
<tr>
<td></td>
<td>Controller</td>
<td>Juan Raigoza</td>
</tr>
<tr>
<td></td>
<td>Treasurer-Tax Collector</td>
<td>Sandie Arnott</td>
</tr>
<tr>
<td></td>
<td>Assessor-County Clerk-Recorder</td>
<td>Mark Church</td>
</tr>
<tr>
<td></td>
<td>Human Resources</td>
<td>Donna Vaillancourt</td>
</tr>
</tbody>
</table>

*Information Only*
Opening Remarks

John L. Maltbie,
County Manager/Clerk of the Board
County Manager’s Opening Remarks

Recommended FY 2017-18 & FY 2018-19 Budgets
San Mateo County Projected Retirement Contributions Rate as a Percent of Payroll

- 7.00% Rate
- 6.50% Rate
Gap between Net Appropriations and Revenue represents the use of Reserves to meet operational obligations. Similar usage of Reserves from FY 2015-16 is expected to continue in FY 2016-17.
## County of San Mateo – All Funds

### FY 2017-18 Summary of Budget and Position Changes

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>$2,754,231,244</td>
<td>$2,694,025,147</td>
<td>($60,206,097)</td>
<td>(2.2%)</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>$2,754,231,244</td>
<td>$2,694,025,147</td>
<td>($60,206,097)</td>
<td>(2.2%)</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>0.0%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>5,490</td>
<td>5,508</td>
<td>18</td>
<td>0.3%</td>
</tr>
</tbody>
</table>
## County of San Mateo – All Funds

### FY 2018-19 Summary of Budget and Position Changes

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>$2,694,025,147</td>
<td>$2,533,116,631</td>
<td>($160,908,516)</td>
<td>(6.0%)</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>$2,694,025,147</td>
<td>$2,533,116,631</td>
<td>($160,908,516)</td>
<td>(6.0%)</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>0.0%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>5,508</td>
<td>5,510</td>
<td>2</td>
<td>0.04%</td>
</tr>
</tbody>
</table>
## County of San Mateo

### FY 2017-19 Summary of Reserve Balances

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Reserves</th>
<th>Percent of Net Approps</th>
<th>FY 2018-19 Reserves</th>
<th>Percent of Net Approps</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Funds</td>
<td>$365,631,635</td>
<td>15.7%</td>
<td>$302,011,715</td>
<td>13.5%</td>
</tr>
<tr>
<td>General Fund</td>
<td>$176,575,748</td>
<td>11.0%</td>
<td>$171,705,445</td>
<td>11.6%</td>
</tr>
</tbody>
</table>
A Special Thank You to Jim Saco for 30 Years of Outstanding Public Service
Thank You
Agriculture, Weights and Measures

Fred Crowder
Agricultural Commissioner
Sealer of Weights and Measures

FY 2017 – 19 Recommended Budget

Fred Crowder
Agriculture Commissioner
Sealer of Weights and Measures

June 19, 2017
Agriculture / Weights and Measures

Mission:
To protect agricultural and environmental resources,
Ensure the safe use of pesticides
Provide consumer protection and ensure equity in the marketplace

ATTENTION CONSUMERS
You are entitled to the lowest advertised or posted price offered by this store. For information or complaints, you may contact the San Mateo County Agricultural Commissioner / Sealer of Weights and Measures at (650) 599-SCAN or www.smcgov.org/agwm
Fred W. Crowder, Sealer
Headline Measure #1

Percent of SFO shipments found with actionable pests compared to Los Angeles Airport (LAX)
Percent of Commercial Weights and Measures Devices in Compliance with State Regulations

- 14-15 Actual: 91%
- 15-16 Actual: 96%
- 16-17 Estimate: 93%
- 17-18 Target: 90%
- 18-19 Target: 90%
FY 2017-19 Accomplishments

- Updated Weights and Measures Device Registration and Billing System
- Replaced outdated Weights and Measures gas pump testing vehicle equipment
- Agricultural Ombudsman assisted over fifty agricultural producers
- 100% Percent of Customer Survey Respondents Rating Services as Good or Better
- 97% Percent of Ag / W&M Employees Rating Working for the County as Good or Better
COUNTY OF SAN MATEO
COUNTY MANAGER’S OFFICE

County Library

Anne-Marie Despain
San Mateo County Libraries

Recommended Budget
Fiscal Year 2017-2018

Anne-Marie Despain
June 19, 2017
Overview

- Atherton
- Belmont
- Brisbane
- East Palo Alto
- Foster City
- Half Moon Bay
- Millbrae
- Pacifica
- Portola Valley
- San Carlos
- Woodside
- Unincorporated San Mateo County
Engaging Programs That Have Results
Creating Inviting and Flexible Spaces
Closer Look: Fog Tricycle
Closer Look: Pilot Programs
Understanding Community Needs
Ensuring Equitable Access
Closer Look: Youth Library Cards

San Mateo County Libraries

OPEN FOR EXPLORATION
Library Visits

<table>
<thead>
<tr>
<th>Years</th>
<th>Community Libraries</th>
<th>eLibrary</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY12-13</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>FY13-14</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>FY14-15</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>FY15-16</td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>FY16-17</td>
<td>3</td>
<td>5</td>
</tr>
</tbody>
</table>

- FY12-13 to FY15-16: Projected

San Mateo County Libraries
Library Circulation

<table>
<thead>
<tr>
<th>Year</th>
<th>Physical Materials</th>
<th>Electronic Materials</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 2012-13</td>
<td>3,500,000</td>
<td>500,000</td>
</tr>
<tr>
<td>FY 2013-14</td>
<td>3,000,000</td>
<td>1,000,000</td>
</tr>
<tr>
<td>FY 2014-15</td>
<td>2,500,000</td>
<td>1,500,000</td>
</tr>
<tr>
<td>FY 2015-16</td>
<td>2,000,000</td>
<td>2,000,000</td>
</tr>
<tr>
<td>FY 2016-17</td>
<td>1,500,000</td>
<td>2,500,000</td>
</tr>
</tbody>
</table>

Projected
91% of staff enjoy the work that they do

95% of staff believe that we provide excellent services

93% of patrons are satisfied with their library experiences
Recommended Budget
## 2017-18 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>47,954,963</td>
<td>45,057,251</td>
<td>(2,897,712)</td>
<td>-6%</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>47,954,963</td>
<td>45,057,251</td>
<td>(2,897,712)</td>
<td>-6%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total Positions</td>
<td>121</td>
<td>122</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>
Goals and Priorities
Facilities and Space Projects
Outreach and Mobile Services
Thank You
Questions?
Public Safety Communications

Daniel Belville
Public Safety Communications

FY 2017-19 Recommended Budget

Daniel T Belville
June 19, 2017
Mission

Public Safety Communications touches thousands of lives daily. We strive to be responsive by making each encounter a positive experience and treat every individual with empathy, respect and professionalism. We are dedicated to life safety, partnerships, customer service, and pride ourselves on excellence through teamwork.
High Priority 911 Calls Processed within Established Timelines

14-15 Actual: 79%
15-16 Actual: 76%
16-17 Estimate: 80%
17-18 Target: 80%
18-19 Target: 80%

Striving for excellence – one call at a time.
Percent of Customer Service Respondents Rating Overall Service Good or Better

- 14-15 Actual: 96%
- 15-16 Actual: 90%
- 16-17 Estimate: 95%
- 17-18 Target: 98%
- 18-19 Target: 100%

Striving for excellence—one call at a time.
FY 2015-17 Accomplishments

• Named “Center of Excellence”
• Added Daly City Police Dispatch
• New Director, Assistant Directors, Dispatchers

*Dispatchers of the Year: Brooke Hannagan and Patricia Rito*
ANNUAL INCIDENT VOLUME

- 2012: 296,638
- 2013: 297,980
- 2014: 294,232
- 2015: 295,728
- 2016: 312,145

COUNTY OF SAN MATEO

Striving for excellence – one call at a time.
FY 2017-19 Challenges

- Staffing - recruitment, retention, succession planning
- Customer service
- Performance
  - Updating of internal quality standards
  - Revising performance measures
- New building: move planning, transition
- New computer-aided dispatch (CAD) system; training
- Next Gen 9-1-1
- Text to 9-1-1
FY 2017-19 Priorities

• Evaluate and develop an organizational structure for the future; succession planning, cross training, and employee engagement in anticipation of vacancies and impending retirements

• Continue planning efforts for and transition of PSC to the new Regional Operations Center

• Continue process for procuring, implementing and transitioning to a new Computer Aided Dispatch System
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>$9,570,831</td>
<td>$10,544,819</td>
<td>$973,988</td>
<td>10%</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>$13,396,508</td>
<td>$14,748,053</td>
<td>$1,351,545</td>
<td>10%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>$3,825,677</td>
<td>$4,203,234</td>
<td>$377,557</td>
<td>9.8%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>65</td>
<td>66</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td>FY 2017-18 Recommended</td>
<td>FY 2018-19 Preliminary Recommended</td>
<td>Amount Change</td>
<td>Percent Change</td>
</tr>
<tr>
<td>----------------------</td>
<td>------------------------</td>
<td>-------------------------------------</td>
<td>---------------</td>
<td>----------------</td>
</tr>
<tr>
<td>Total Sources</td>
<td>$10,544,819</td>
<td>$10,845,374</td>
<td>$300,555</td>
<td>2.9%</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>$14,748,053</td>
<td>$15,231,424</td>
<td>$483,371</td>
<td>3.2%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>$4,203,234</td>
<td>$4,386,050</td>
<td>$182,816</td>
<td>4.3%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>66</td>
<td>66</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
FY 2017-19 Budget Overview

Significant Budget Changes

Budget adjustments have been made to:

- Reflect current costs for existing levels of service and performance: negotiated salary increases, merit increases, and increases in health benefit costs
- Contractual increases per dispatching services agreements
- Increases in insurance, ISD and facilities costs
- Increases to charges collected for dispatch and alarm monitoring services to other County departments.
Questions?
COUNTY OF SAN MATEO
COUNTY MANAGER’S OFFICE

Fire Protection Services CSA #1

Ian Larkin
Fire Protection / CSA #1

FY 2017-19 Recommended Budget

Fire Chief Ian Larkin
June 19, 2017
The mission of the San Mateo County Fire Department is to protect the life, property, and natural resources of its citizens and visitors through effective emergency response, incident mitigation, preparedness, education, and prevention.
CSA #1 Performance Measure
Fire Protection / CSA #1

• Percent of parcels in CSA #1 having compliant defensible space
• Percent of customer survey respondents rating Sheriff’s office services good or better
Fire Protection Performance Measures
Fire Protection / CSA #1

• Number of fire related deaths and injuries
  • Goal of: “0 deaths and injuries”

• Percent of fire and emergency medical calls responded to within established 7 minute guideline
  • Goal of: Meet or exceed 90% of the time
FY 2015-17 Accomplishments

Fire Protection / CSA #1

- Vehicle replacement program
FY 2015-17 Accomplishments
Fire Protection / CSA #1

• Community Outreach for fire station development and construction (Pescadero and Skylonda)

• Effective mitigation of major fire in Pescadero (no injuries or deaths)
FY 2017-19 Challenges
Fire Protection / CSA#1

- Maintaining customer service and response times during construction
FY 2017-19 Challenges
Fire Protection / CSA#1

- Maintaining fully trained staff in a region with limited affordable housing
- Keeping aging fire stations serviceable
FY 2017-19 Priorities
Fire Protection / CSA #1

- Maintaining level of service through response times, training, community outreach, fire prevention and education
- Adapting vehicle replacement plan to meet the needs of the department
- Maintain fiscal responsibility with Measure K funding
- Assist County with capital project planning
FY 2017-19 Measure K (Ongoing)

- Vehicle Replacement Fund:
  FY 2017-18 = $3,200,000
  FY 2018-19 = $1,500,000
### FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>$14,078,884</td>
<td>$13,233,391</td>
<td>($845,493)</td>
<td>(6%)</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>$14,078,884</td>
<td>$13,233,391</td>
<td>($845,493)</td>
<td>(6%)</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>0.0</td>
<td>0.0</td>
<td>0.0</td>
<td>0%</td>
</tr>
</tbody>
</table>
# FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>$13,233,391</td>
<td>$11,653,003</td>
<td>($1,580,388)</td>
<td>(13.5%)</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>$13,233,391</td>
<td>$11,653,003</td>
<td>($1,580,388)</td>
<td>(13.5%)</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>$0</td>
<td>$0</td>
<td>$0</td>
<td>0%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>0.0</td>
<td>13.0</td>
<td>0.0</td>
<td>0%</td>
</tr>
</tbody>
</table>
Questions?
COUNTY OF SAN MATEO
COUNTY MANAGER’S OFFICE

Department of Parks

Sarah Birkeland
FY 2017-19 Recommended Budget

Sarah Birkeland
Acting Director
June 19, 2017
Number of Persons Using Parks Annually

<table>
<thead>
<tr>
<th>Year</th>
<th>FY 2014-15 Actual</th>
<th>FY 2015-16 Actual</th>
<th>FY 2016-17 Estimate</th>
<th>FY 2017-18 Target</th>
<th>FY 2018-19 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2,049,135</td>
<td>2,527,303</td>
<td>2,700,000</td>
<td>2,750,000</td>
<td>2,800,000</td>
</tr>
</tbody>
</table>
Number of Annual Volunteer Hours

<table>
<thead>
<tr>
<th>Year</th>
<th>FY 2014-15 ACTUAL</th>
<th>FY 2015-16 ACTUAL</th>
<th>FY 2016-17 ESTIMATE</th>
<th>FY 2017-18 TARGET</th>
<th>FY 2018-19 TARGET</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>30,340</td>
<td>34,247</td>
<td>33,000</td>
<td>33,250</td>
<td>33,500</td>
</tr>
</tbody>
</table>

The number of annual volunteer hours has increased from 30,340 in FY 2014-15 to 34,247 in FY 2015-16. The estimate for FY 2016-17 is 33,000, and the targets for FY 2017-18 and FY 2018-19 are 33,250 and 33,500, respectively.
FY 2015-17 Accomplishments

• **Visitor Use Study:** Parks’ first ever systematic study
  - 99% of Parks visitors rated Parks services as good or excellent

• **2017 Sustainability Award**

• **Expanded programs:** Junior Rangers, park shuttle, interpretive materials and programs

• **Park improvements:** visitor centers, playgrounds, ADA improvements, interpretive signs

• **Stewardship of natural resources:** species monitoring, Stewardship Corps, habitat restoration
Programs and Activities

Take a Hike

Junior Rangers

Bioblitz
Programs and Activities

Student Conservation Association

Park Shuttle: Wunderlich Stop

Stewardship Corps: rain or shine!

Visitor Use Study
Natural Resource Management & Stewardship

- Bay checkerspot butterfly
- Wildflowers
- Marbled murrelet
- Invasive species removal
- Monitoring
Park Improvements

San Pedro Valley Park Visitor Center

Quarry Park swingsets

ADA restroom Wunderlich Park
Park Improvements

- Memorial Park interpretive panels
- Junipero Serra playground improvements
- FMR Education Center
- Wunderlich Arena
- Memorial Park interpretive panels
FY 2017-19 Challenges

• Resources to address new acquisitions
• Infrastructure and deferred maintenance needs
• Balancing increasing visitor use with protecting sensitive resources
FY 2017-19 Priorities

Sam MacDonald
House

Memorial Park Forest Health
FY 2017-19 Priorities

• Develop a comprehensive fee and pricing strategy
• Support and add mini-parks in areas of need
• Expand public programs and outreach to underrepresented communities
• Review Coyote Point Marina for concession lease or management agreement
• Develop GIS tools and capabilities
• Implement training and projects to protect and enhance sensitive species in our parks
FY 2017-19 Measure K (Ongoing): $4.4M

- Emergency Repairs & Maintenance
- Minimum Road and Trail Maintenance
- Playground Equipment Replacement
- Invasive Plant Treatments
- Stewardship Corps
- Contracts for Memorial Water & Sewer Treatment Plant
- Volunteer and Interpretive Program (Signs, Supplies, and Services)
- Professional Consulting Contracts
FY 2017-19 Measure K (New): $6M

- Old Haul Road Repairs – Pescadero Creek Park
- Sam McDonald Visitor Center Renovation and Interpretive Center
- Memorial Park Paving Tan Oak Loop
- Huddart Park Water Lines and Supply System
- Ranger Residences
- Alambique Trail Repairs
- Memorial Park Sequoia- Sewer Plant Road Paving
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>18,507,056</td>
<td>25,411,518</td>
<td>6,904,462</td>
<td>37%</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>30,155,322</td>
<td>37,698,234</td>
<td>7,542,912</td>
<td>25%</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>11,648,266</td>
<td>12,286,716</td>
<td>638,450</td>
<td>5%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>71</td>
<td>71</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>25,411,518</td>
<td>11,639,159</td>
<td>(13,772,359)</td>
<td>(54%)</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>37,698,234</td>
<td>24,003,897</td>
<td>(13,694,337)</td>
<td>(36%)</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>12,286,716</td>
<td>12,364,738</td>
<td>78,022</td>
<td>0.6%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>71</td>
<td>71</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>
Questions?
Office of Sustainability

Jim Eggemeyer
Office of Sustainability
FY 2017-19 Recommended Budget
Jim Eggemeyer, Director
June 19, 2017
MISSION STATEMENT

The Office of Sustainability helps the County of San Mateo and its communities adapt to our changing environment by providing services and resources that inspire new ideas and solutions. We are committed to building a community that fulfills the needs of everyone today and in the future.
SOLVING FOR TOMORROW

Climate Change
Energy and Water
Livable Communities
Solid Waste Management

Collaboration, Engagement and Education
DAILY GARBAGE DISPOSAL
Unincorporated County

<table>
<thead>
<tr>
<th>Year</th>
<th>Residential Disposal (lbs/person/day)</th>
<th>Commercial Disposal (lbs/person/day)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2014 Actual</td>
<td>2.5</td>
<td>5.7</td>
</tr>
<tr>
<td>2015 Actual</td>
<td>2.7</td>
<td>4.8</td>
</tr>
<tr>
<td>2016 Estimate</td>
<td>2.6</td>
<td>4.7</td>
</tr>
<tr>
<td>2017 Target</td>
<td>2.5</td>
<td>4.6</td>
</tr>
<tr>
<td>2018 Target</td>
<td>2.4</td>
<td>4.5</td>
</tr>
</tbody>
</table>

Residential State Target = 5.1
Commercial State Target = 15.7
GHG EMISSIONS REDUCTION GOAL
(17% BELOW 2005 LEVELS)

Unincorporated County

<table>
<thead>
<tr>
<th>Year</th>
<th>Percent Below 2005 Levels</th>
</tr>
</thead>
<tbody>
<tr>
<td>CY 2013</td>
<td>Actual: 18</td>
</tr>
<tr>
<td>CY 2014</td>
<td>Estimate: 18</td>
</tr>
<tr>
<td>CY 2015</td>
<td>Estimate: 18</td>
</tr>
<tr>
<td>CY 2016</td>
<td>Estimate: 17</td>
</tr>
<tr>
<td>CY 2017</td>
<td>Target: 17</td>
</tr>
<tr>
<td>CY 2018</td>
<td>Target: 17</td>
</tr>
</tbody>
</table>
FY 2015-17 PROGRAM HIGHLIGHTS

Climate Change and Adaptation

- 1.4% PCE Customers
- 98.6% Non-PCE

PENINSULA CLEAN ENERGY
FY 2015-17 PROGRAM HIGHLIGHTS

Climate Change and Adaptation

Over 68 Presentations and Events Reaching Over 3,000 People on Sea Level Rise Throughout the County
FY 2015-17 PROGRAM HIGHLIGHTS

Energy and Water

- **31** Libraries
- **71** Toolkits
- **116** Check Outs

Check it Out! Energy and Water Savings Kit
FY 2015-17 PROGRAM HIGHLIGHTS

Energy and Water

- 1,442 dwelling units
- $1,188,920 rebates paid out

Energy Efficiency Upgrades
FY 2015-17 PROGRAM HIGHLIGHTS

Livable Communities

HOME FOR ALL
SAN MATEO COUNTY

SAN MATEO COUNTY
Commute Alternatives Program

BICYCLE FRIENDLY COMMUNITY
2016-2020
BRONZE
THE LEAGUE
OF AMERICAN BICYCLISTS

OFFICE OF SUSTAINABILITY
COUNTY OF SAN MATEO
FY 2015-17 PROGRAM HIGHLIGHTS

Solid Waste Management

1,219 Hotline Calls
(95% satisfaction rating)

11,000 Students and Teachers Reached
Including 187 Classroom Presentations, Assemblies, and Workshops
FY 2015-17 PROGRAM HIGHLIGHTS

Solid Waste Management

See Click Fix Program

County Departments Resolved Over 675 Cases From January 2015 to January 2017

Working Collaboratively to Solve Illegal Dumping
PRIORITIES AND CHALLENGES

- Home for All Initiative
- Climate Change Adaptation
- Solid Waste Reduction
- Commute Alternatives Program Update and Promotion
PRIORITIES AND CHALLENGES

- Stormwater and Green Infrastructure Planning and Reporting Compliance
- CalRecycle Solid Waste Diversion and Recycling Targets
- Climate Action Plan Updates
MEASURE K
Ongoing

- Active Transportation Coordinator
  Funding: $150,000
MEASURE K

New*

- Home for All Staffing & Support: $550,000

*Funding added as a June Revision
<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>$29,089,792</td>
<td>$20,509,780</td>
<td>($8,580,012)</td>
<td>(29%)</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>$35,112,465</td>
<td>$28,351,877</td>
<td>($6,760,588)</td>
<td>(19%)</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>$6,022,673</td>
<td>$7,842,097</td>
<td>$1,819,424</td>
<td>30%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>21.0</td>
<td>22.0</td>
<td>1.0</td>
<td>5%</td>
</tr>
</tbody>
</table>
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>$20,509,780</td>
<td>$19,571,753</td>
<td>($938,027)</td>
<td>(4.5%)</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>$28,351,877</td>
<td>$27,502,739</td>
<td>($849,138)</td>
<td>(2.9%)</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>$7,842,097</td>
<td>$7,930,986</td>
<td>$88,889</td>
<td>1.1%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>22.0</td>
<td>22.0</td>
<td>0.0</td>
<td>0%</td>
</tr>
</tbody>
</table>
FY 2017-19 BUDGET OVERVIEW

- Transferring the North Fair Oaks Forward Team and Middlefield Road Streetscape Project
  FY 17-18 = ($8,891,343)

- Sea Level Rise/Climate Adaptation
  FY 17-18 = $380,000
QUESTIONS?
THANK YOU!
Department of Housing

Ken Cole
Mission

The Mission of the Department of Housing is to be a catalyst for increasing the supply of affordable housing and creating opportunities for people of all income levels and abilities to prosper in livable, collaborative communities.
Percent of Annual Community Development Block Grant Funds Expended

Measure Value – Benchmark
Meet or Exceed National Best Practice Standard

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
<td>100%</td>
</tr>
</tbody>
</table>
Percent of Rental Voucher Subsidies Utilized

Measure Value – Benchmark
Meet or Exceed National MTW Agencies’ Best Practice Standard

- FY 2014-15 Actual: 93%
- FY 2015-16 Actual: 93%
- FY 2016-17 Estimate: 90%
- FY 2017-18 Target: 90%
- FY 2018-19 Target: 90%
The Development Pipeline FY 2017-2019

- **Gap Funding**: 600+ units for seniors, veterans and families
- **Pre-Development Funding**: 800+ units
- **Development Pipeline Total**: 1,400+ units
FY 2015-17 Accomplishments

- Half Moon Village and Senior Campus: 160 units
- Alma Point Senior Apartments in Foster City: 66 units
- Willow Housing on Menlo Park VA Campus: 60 units
FY 2015-17 Accomplishments

• Sweeney Lane Apartments in Daly City: 52 units
• Sequoia Belle Haven Senior Apartments in Menlo Park: 90 units
• University Avenue Senior Apartments in East Palo Alto: 41 units
FY 2015-17 Accomplishments

Sweeney Lane Apartments in Daly City

Sequoia Belle Haven Senior Apartments in Menlo Park
FY 2015-17 Accomplishments

As FY 2016-17 ends Projects in Construction:

- **St. Leo’s Apartments in North Fair Oaks:**
  - 16 units

- **Waverly Place Apartments in North Fair Oaks:**
  - 16 units
FY 2015-17 Accomplishments

• A new $10,000,000 Affordable Rental Housing Preservation Fund was created

• On-line Voucher Waiting List system
  https://www.smchousingwaitlist.org/landing

• Housing Readiness program

• MTW agreement with HUD extended ten years

• Increased Use of “Project Based Vouchers”
FY 2017-19 Challenges

- Expensive rental market
- Jobs/Housing Gap
- Land cost limits development opportunities
- Clients with special needs at additional disadvantage
- Landlords less likely to accept Housing Choice Vouchers
- Non-Profit developers face lower values in the tax credit market (larger financing gaps)
FY 2017-19 Priorities

• Use our Housing Funds to leverage the greatest number of affordable units possible
• Eliminating homelessness by 2020
• Develop Funding Policy regarding Rental Housing Preservation
• Midway Village redevelopment
• Middlefield Road redevelopment
• Support “Home For All San Mateo County” initiative
FY 2017-19 Measure K (Ongoing)*

- Farm Labor Housing Rehabilitation and Replacement: $1,500,000
- HIP Shared Housing: $350,000
- 21 Elements City/County Association of Governments (C/CAG): $175,000

*Ongoing Measure K Allocation Plan was approved by the Board of Supervisors on April 11, 2017
FY 2017-19 Measure K (New)*

- Affordable Housing Fund Development & Preservation: $32,500,000
- HEART of San Mateo County: $5,000,000
- Tenant Services: $500,000
- Accessory Dwelling Units (Second Units): $575,000
- Staffing & Support: $450,000

*New Measure K Allocation Plan was approved by the Board of Supervisors on May 16, 2017 – funding added as a June Revision
FY 2017-19 Budget Overview

Significant Budget Changes:

- Measure K Ongoing Funding: $2,025,000
- Measure K New Funding*: $39,025,000
- Peninsula Clean Energy Loan Repayment, directed to Affordable Housing Fund*: $3.25M
- Technology Refresh: $100,000

*Funding added as a June Revision
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong>*</td>
<td>105,135,345</td>
<td>121,515,728</td>
<td>16,380,383</td>
<td>16.0%</td>
</tr>
<tr>
<td><strong>Total Requirements</strong>*</td>
<td>105,435,345</td>
<td>121,815,728</td>
<td>16,380,383</td>
<td>16.0%</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>300,000</td>
<td>300,000</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>61</td>
<td>61</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>

*Includes Housing Authority Budget
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong>*</td>
<td>121,515,728</td>
<td>113,939,291</td>
<td>(7,576,437)</td>
<td>(6.2%)</td>
</tr>
<tr>
<td><strong>Total Requirements</strong>*</td>
<td>121,815,728</td>
<td>114,239,291</td>
<td>(7,576,437)</td>
<td>(6.2%)</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>300,000</td>
<td>300,000</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>61</td>
<td>61</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>

*Includes Housing Authority Budget
Questions?
Planning and Building Department

Steve Monowitz
Planning and Building
Our mission is to serve the County and its communities by preparing, administering, and enforcing land use plans and development regulations that protect public safety, preserve agricultural and environmental resources, address housing and transportation needs, and create healthy and prosperous communities, in a manner that fosters community engagement and provides exceptional levels of service.
FY 2015-17 Accomplishments

GZ 3126.28 Bddpn qmjtin fout
Number of Building Permits Issued

FY 2015-16 Target = 2,000
FY 2016-17 Target = 2,400

Permits

FY 2015-16 FY 2016-17 FY 2017-18 FY 2018-19
2,001 2,267 2,024 2,452
FY 2015-17 Accomplishments

Significant Project Approvals
Tu/Mfpft Bqbsn fout
Parallel Trail

Surfer's Beach Seawall

Photo: Cat Cutillo / Half Moon Bay Review

FY 2015-17 Accomplishments

Significant Project Approvals
Enhanced Code Compliance Program

Graffiti Removal

Illegal Dumping

FY 2015-17 Accomplishments

Code Compliance Staff

Graffiti Removal
Expanded Code Compliance Reporting and Enforcement Programs

FY 2015-17 Accomplishments
GZ 3128.2: Dibmfohft
TipsuUfsn SfoubmPsejpbodf
Childcare Facilities

FY 2017-19 Priorities
Plan and Regulation Update
Measure K funds to support Second Dwelling Unit initiatives
<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>8,413,167</td>
<td>7,745,291</td>
<td>(667,876)</td>
<td>(7.9%)</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>13,167,117</td>
<td>13,124,367</td>
<td>(42,750)</td>
<td>(0.3%)</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>4,753,950</td>
<td>5,379,076</td>
<td>625,126</td>
<td>13.1%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>56</td>
<td>56</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>FY 2017-18 Recommended</td>
<td>FY 2018-19 Preliminary Recommended</td>
<td>Amount Change</td>
<td>Percent Change</td>
</tr>
<tr>
<td>------------------------------</td>
<td>------------------------</td>
<td>-------------------------------------</td>
<td>---------------</td>
<td>----------------</td>
</tr>
<tr>
<td>Total Sources</td>
<td>7,745,291</td>
<td>6,616,639</td>
<td>(1,128,652)</td>
<td>(14.6%)</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>13,124,367</td>
<td>12,185,068</td>
<td>(939,299)</td>
<td>(7.2%)</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>5,379,076</td>
<td>5,568,429</td>
<td>189,353</td>
<td>3.5%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>56</td>
<td>56</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>
Questions?
First 5 of San Mateo County

Kitty Lopez
First 5 San Mateo County

• **Vision**
  Success for every child

• **Mission**
  First 5 San Mateo County promotes positive outcomes for young children and their families through strategic investments, community leadership, and effective partnerships.
Proposition 10 States:

• Create and implement an integrated, comprehensive, and collaborative system for children
• All information and services are accessible from any point in this system
• Emphasize local decision making and flexibility
• Eliminate duplicate administration
First 5 San Mateo County Desired Outcomes

- San Mateo County will give priority to young children and their families;
- Communities provide a safe and healthy environment for young children;
- Children have access to high-quality early care and education settings;
- Families feel connected to and supported by their community and able to nurture their child’s health and development;
- Children have healthy attachments to their parents and caregivers; and
- Children have access to and are utilizing appropriate health care services to meet their health and developmental needs.
First 5 Focus Areas

- Family Engagement
- Early Learning
- Child Health and Development
- Systems Supports
- Policy, Advocacy & Communications
- Research and Evaluation
Clients Served

$N = 10,344$

- Children under 3: 12%
- Children 3 to 5: 23%
- Children Age Unknown: 2%
- Parents/Guardians: 32%
- Other Family Members: 29%
- Providers: 2%

FSSMC also distributed 4,163 Kits for New Parents, Bringing the total service number to 14,507
FY 2016-17 Total Expenditures: $6,212,971

Fiscal Data

- Family Functioning: $1,618,483
- Child Health: $1,980,805
- Child Development: $2,145,101
- Systems Change: $468,583
2017 Accomplishments

- Help Me Grow Initiative
- Family Engagement Initiative (Friday Cafes)
- Mental Health System Initiative
- Early Learning Facilities Initiative – Build Up for San Mateo Kids
2017 Accomplishments

• Early Learning Quality Initiatives (San Mateo County QRIS Consortia & F5 CA IMPACT)

• Child Care Wage and Benefits Survey

• Safe, Healthy, and Equitable Communities Initiative
New Communications Plan!

Goal 1: Communicate the impact of First 5 San Mateo County’s strategic investments.
- Audience: Influencers, Parents

Goal 2: Position First 5 San Mateo County as a thought leader.
- Audience: Influencers (Policymakers, Media, Employers)

Goal 3: Leverage partnership as a key communications channel.
- Audience: Parents, Influencers (Funded and Non-Funded Partners, Employers)
### FY 2018-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>20,288,801</td>
<td>19,554,544</td>
<td>(734,257)</td>
<td>-3.6%</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>20,288,801</td>
<td>19,554,544</td>
<td>(734,257)</td>
<td>-3.6%</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>7.5</td>
<td>7.55</td>
<td>0.05</td>
<td>0.7%</td>
</tr>
</tbody>
</table>
## FY 2018-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>19,554,544</td>
<td>19,356,827</td>
<td>(197,717)</td>
<td>-1.0%</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>19,554,544</td>
<td>19,356,827</td>
<td>(197,717)</td>
<td>-1.0%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>7.55</td>
<td>7.55</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>
FY 2017-19 Budget Overview

• 17% Prop 10 Tax Revenue drop in FY 2017-18 due to the $2 tobacco tax implementation in April 2017.

• First 5 will receive back-fill revenue in FY2018-19 to compensate the revenue drop in previous year, which will likely produce a neutral impact.
FY 2017-19 Budget Overview

- Approximately 15% Community Investment reduction in FY2018-19 per First 5’s Long-Term Financial Plan

- Increased efforts and priorities in Policy, Advocacy & Communications, and System Change work
FY 2015-20 Challenges

In '000 USD

- Revenues
- Appropriations
- Ending Fund Balance

Year: FY 09-10, FY 10-11, FY 11-12, FY 12-13, FY 13-14, FY 14-15, FY 15-16, FY 16-17, FY 17-18, FY 18-19, FY 19-20

Actuals: 30,501, 9,412, 7,660, 7,960, 8,007, 6,076, 4,949, 3,090
Projections: 25,000, 20,000, 15,000, 10,000, 5,000, 0
Health System

Louise Rogers
Helping San Mateo County residents live longer and better lives via 200+ programs

- 1,600 Adult Protective Services (APS) open cases
- 2,800 restaurants inspected
- 1,100 Healthy Kids enrolled
- 2,900 mentally ill jail inmates served
- 18,400 Behavioral Health and Recovery Services clients served
- 1,000 rapid HIV tests to high risk individuals
- 17,100 WIC clients enrolled
- 21,900 ACE clients enrolled
- 10,200 birth and death records recorded
- 43,200 SMMC Emergency Department visitors served
- 51,100 9-1-1 EMS calls handled
- 72,700 SMMC patients treated
- 5,000 IHSS open cases
- 6,800 households reached with Zika and emergency prep info
Life expectancy by race and ethnicity

- **ASIAN**: 89.1
- **HISPANIC**: 87.4
- **WHITE**: 82.1
- **BLACK**: 75.6

All Races/Ethnicities
FY 2015-17 Accomplishments
Build healthy communities through policy change:
Progress on our goals

**Goal:** Work with cities with most traffic injuries to adopt Vision Zero goal
**In Progress:** Delivered collision hot spots report that prompted engagement with several cities and passed resolutions in Daly City and San Mateo

**Goal:** Build 15+ permanent affordable housing units for people with mental illness working with Housing Department
**In Progress:** Broke ground on Waverly Place May 9th, 2017
FY 2015-17 Accomplishments
Build healthy communities through policy change: Progress on our goals

**Goal:** Divert 60,000+ pounds of medicine from landfill thru implementation of pharmaceutical take-back ordinance

**In Progress:** Approximately 20,000 lbs diverted to date with 28 collection kiosks installed throughout the County—goal is 37
FY 2015-17 Accomplishments
Build healthy communities through policy change:

• Achieved a 63% reduction in violations through Enhanced Housing Inspection Program Pilot

• Contributed to completion of Oral Health Strategic Plan to improve oral health for low-income children and adults

• Established expansive substance use treatment benefits under the reformed Medi-Cal program

• Completed phase one of a multi-year ground water study that informs policy for stewarding water resources with Office of Sustainability
FY 2015-17 Accomplishments
Provide the right service at the right time and place: Progress on our goals

**Goal:** Meet Medi-Cal access requirements for medical and behavioral healthcare  
**Met:** Met Medi-Cal timely access standards

**Goal:** Assist 700+ people with Integrated Medication Assisted Treatment for substance use  
**Met:** Assisted 878 clients, reduced ED use by 61%, costs by 51%

**Goal:** Increase identification of financial abuse of elderly and dependent adults  
**Met:** Implemented Elder and Dependent Adult Protection Team (EDAPT), more than 600 cases opened, provided 150+ outreach/training events
EDAPT (Elder Abuse Story)
FY 2015-17 Accomplishments
Provide the right service at the right time and place:

• Increased the research-based Nurse-Family Partnership program's reach from 127 to 201 first-time pregnant women

• Achieved a 91% dual therapy treatment rate for clients with gonorrhea, one of a few in the State to hit CDC goal

• Opened second Edgewood youth drop-in center that provides youth peer support and social activities expanding reach from 81 to 153

• Developed in-custody Behavioral Health Pods (8 women & 10 men) that provide specialized living environment including mental health treatment for seriously mentally ill adults
FY 2015-17 Accomplishments
Provide the right service at the right time and place:

- Reduced by 33% long term care days for HPSM enrollees in the Coordinated Care Initiative In Home Supportive Services pilot
- Implemented assisted out patient treatment (Laura’s Law), received 188 inquiries, engaged 156 people, enrolled 39 clients
- Won Whole Person Care matching grant to serve 2,000 high user clients expanding street and field medicine team and other supports including housing
Coordinated Care Initiative
FY 2015-17 Accomplishments
Provide a great experience to all who interact with us: Progress on our goals

**Goal**: Raise by 5% patient experience scores at San Mateo Medical Center
**Met**: 5.9% increase in score from 85.8% to 91.7%

**Goal**: Develop enhanced customer satisfaction measurement tools in three additional divisions
**In progress**: Two divisions are implementing tools that will inform consideration for other divisions
FY 2015-17 Accomplishments
Provide a great experience to all who interact with us:

• Launched transgender clinic at the Public Health Edison Clinic and supported the launch of the first San Mateo County Pride Center

• Received STARS Green Award for Visual Direct Observed Therapy (VDOT) program to monitor clients with TB remotely using smart phones

• Implemented an electronic birth and death registration kiosk that reduced staff time and resident wait time

• Implemented the Enterprise Master Person Index that improves coordination of care for clients
FY 2015-17 Accomplishments
Be a great place to work: Progress on our goals

**Goal:** Use LEAP performance improvement methodologies in 7+ divisions to engage staff and improve outcomes
**Met:** LEAP rolled out to 1,800 staff across all Health divisions

**Goal:** Provide 12 training sessions for supervisors/managers on topics of highest need
**In Progress:** Five completed, four scheduled, additional planned

**Goal:** Respond to worksite safety concerns
**Met:** Completed safety assessments for 12 Health System sites and participated in the Big Five training
FY 2015-17 Accomplishments
Use the funds entrusted to us carefully and wisely:
Progress on goals

**Goal:** Assist 100% of local substance use treatment providers to become Medi-Cal certified and generate revenue for these services

**In progress:** 100% of contracted agencies have at least one facility DMC certified, 1st CA County to implement Drug Medi-Cal Organized Delivery System, billing has started

**Goal:** Expand use of mobile technology for Environmental Health inspections

**Met:** Increased use of mobile technology from 7% to 83% increasing productivity and reducing trips
FY 2017-19 Challenges

Federal
- Affordable Care Act
- Other federal budget and compliance impacts
- Immigration policy

State
- Coordinated Care/IHSS Initiative for disabled/older adults

Local
- Housing challenges for clients and staff
- Marijuana impacts
- 911 ambulance agreement expires 6/2019
- Succession of stellar leadership
Measure K Services - Existing

Health and Mental Health ($5.1M)
Housing and Homelessness ($398K)
Youth and Education ($5.5M)
Older Adults ($1.7M)

Total $12.8M
Measure K Services - New

Health and Mental Health: Whole Person Care Match for housing through HPSM ($2M)

Youth and Education: Planning for Child and Youth System of Care (CYSOC)
Neighborhood Needs ($643K)
FY 2017-19 Budget Overview

• Expansion of Behavioral Health Pods capacity for men from 10 to 30 and addition of 10 bed acute unit in the Jail—Correctional Health costs ($1.6M FY 17-18) and ($3M FY 18-19)
  – 3 limited term changed to permanent and 2 additional staff

• Otherwise no net change in positions in Health

• Expansion of Full Service Partnership intensive supports for clients in locked facilities to return to community ($1.8M FY 17-18 and $1.8M FY 18-19)

• Health IT Projects ($1.7M FY 17-18)

• Increasing Reserves ($2.9M)
<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>$624,247,123</td>
<td>$674,503,700</td>
<td>$50,256,577</td>
<td>8%</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>$762,455,221</td>
<td>$824,838,040</td>
<td>$61,382,819</td>
<td>8%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>$138,208,098</td>
<td>$150,334,340</td>
<td>$12,126,242</td>
<td>9%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>2,189</td>
<td>2,194</td>
<td>5</td>
<td>0%</td>
</tr>
</tbody>
</table>
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>$674,503,700</td>
<td>$673,683,077</td>
<td>($820,623)</td>
<td>0%</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>$824,838,040</td>
<td>$828,107,448</td>
<td>$3,269,408</td>
<td>0%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>$150,334,340</td>
<td>$154,424,371</td>
<td>$4,090,031</td>
<td>3%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>2,194</td>
<td>2,194</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>
Additional FY 2017-19 Priorities

• Continue expanding our community of LEAP problem-solvers to improve our performance in helping people live longer better lives

• Monitor the changing health policy and financing environment while improving performance under existing rules
  • Achieve the performance milestones required under the public hospital financing arrangement
  • Achieve financial targets for Fee-for-service revenues at San Mateo Medical Center
  • Maximize Drug Medi-Cal opportunity
FY 2017-19 Priorities

• Fully implement Whole Person Care for 2,000 high users supported by Health Information Exchange that supports improved coordination of care for clients/patients served by multiple healthcare teams

• Stay the course on policy work with partner jurisdictions:
  • Advance health informed policy through Get Healthy collaboration
  • Increase understanding of groundwater use and management
  • Respond to Marijuana impacts

• Complete an Action Plan focused on what we can do to achieve racial equity through addressing priority needs of our workforce, clients and community
Additional FY 2017-19 Priorities

Continue to partner in development of capital projects:

- Serenity House
- Animal Shelter
- San Mateo campus
- Redwood City office building
- Cordilleras Mental Health replacements
- South San Francisco campus
- Daly City Youth HC Clinic
Together, we create communities where all San Mateo County residents live long and healthy lives

“There were times my blood sugar was so low I would pass out for ten minutes at the dinner table….I have a success story because of Medi-Cal and the Affordable Care Act. “

Thank You!
COUNTY OF SAN MATEO
COUNTY MANAGER’S OFFICE

Controller
Juan Raigoza
Controller’s Office

Recommended
FY 2017-18 & FY 2018-19
Budget

Juan Raigoza, Controller
June 19, 2017
Mission

To promote the County’s operational effectiveness, and ensure its financial transparency and integrity, by providing quality accounting, audit, and financial reporting services.
Controller’s Office Headline Measures

Percent of Customer Survey Respondents Rating Services Good or Better

<table>
<thead>
<tr>
<th>Year</th>
<th>FY 2014-15 Actual</th>
<th>FY 2015-16 Actual</th>
<th>FY 2016-17 Estimate</th>
<th>FY 2017-18 Target</th>
<th>FY 2018-19 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>97%</td>
<td>96%</td>
<td>99%</td>
<td>90%</td>
<td>90%</td>
</tr>
</tbody>
</table>
Controller’s Office Headline Measures

Percent of Performance Goals Met

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Actual FY 2014-15</th>
<th>Actual FY 2015-16</th>
<th>Estimate FY 2016-17</th>
<th>Target FY 2017-18</th>
<th>Target FY 2018-19</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>95%</td>
<td>90%</td>
<td>95%</td>
<td>85%</td>
<td>85%</td>
</tr>
</tbody>
</table>

FY: Fiscal Year
FY 2015-17 Accomplishments

- County's Comprehensive Annual Financial Report and Financial Highlights Report received GFOA’s Award for Excellence in Financial Reporting for 17th and 15th consecutive years, respectively.

- Recovered VLF and Triple-flip tax shortfalls totaling $14.9 million from the State.

- Recovered $2.2 million in disallowed reimbursable State-mandated costs.

<table>
<thead>
<tr>
<th>Recovered VLF &amp; Triple-flip Shortfalls</th>
</tr>
</thead>
<tbody>
<tr>
<td>County</td>
</tr>
<tr>
<td>Cities</td>
</tr>
<tr>
<td>Total</td>
</tr>
</tbody>
</table>
FY 2015-17 Accomplishments

• Issued Property Tax Highlights publication.

• Recovered $710,000 in Vehicle Rental Business License tax owed to the County.

• Performed internal control reviews of information systems.

• Successfully tested Disaster Recovery Plan for the Controller’s property tax system.

• Upgraded County's financial accounting system and optimized payroll system functions.
FY 2017-19 Priorities

• Replace Controller’s Office property tax system.

• Perform audits of County operations, systems, and community based organizations to improve effectiveness, efficiency, and internal controls.

• Develop and test disaster recovery plans to ensure business continuity in case of a disaster.

• Continue to provide County’s financial information:
  • Comprehensive Annual Financial Report (CAFR)
  • Financial Highlights report
  • Property Tax Highlights publication
  • Open Checkbook
FY 2017-19 Challenges

• Recruiting and retaining qualified employees.
• Prioritizing high-impact projects.
• Developing and testing business continuity plans.
• Replacing property tax system.
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Change ($)</th>
<th>Change (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>$3,708,239</td>
<td>$3,634,244</td>
<td>($73,995)</td>
<td>(2.0%)</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>$13,496,638</td>
<td>$13,826,365</td>
<td>$329,727</td>
<td>2.4%</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>$9,788,399</td>
<td>$10,192,121</td>
<td>$403,722</td>
<td>4.1%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>46</td>
<td>46</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td></td>
<td>FY 2017-18 Recommended</td>
<td>FY 2018-19 Preliminary Recommended</td>
<td>Change ($)</td>
<td>Change (%)</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>------------------------</td>
<td>-------------------------------------</td>
<td>------------</td>
<td>------------</td>
</tr>
<tr>
<td>Total Sources</td>
<td>$3,634,244</td>
<td>$3,595,248</td>
<td>($38,996)</td>
<td>(1.1%)</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>$13,826,365</td>
<td>$14,080,381</td>
<td>$254,016</td>
<td>1.8%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>$10,192,121</td>
<td>$10,485,133</td>
<td>$293,012</td>
<td>2.9%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>46</td>
<td>46</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>
Treasurer-Tax Collector

Sandie Arnott
Treasurer-Tax Collector
FY 2017-19 Recommended Budget

Sandie Arnott
June 19, 2017
Mission

The San Mateo County Treasurer-Tax Collector is dedicated to providing the highest level of customer service in an efficient, consistent, and professional manner while providing accurate information, collecting revenue, investing responsibly, and safeguarding taxpayer dollars for the residents of the county.
Headline Measure #1
Dollars Collected for All Tax Rolls

FY 14-15 Actual: $2.2
FY 15-16 Actual: $2.3
FY 16-17 Estimate: $2.0
FY 17-18 Target: $2.0
FY 18-19 Target: $2.0
Headline Measure #2
County Pool Dollar Earnings

<table>
<thead>
<tr>
<th>Fiscal Year</th>
<th>Actual (Millions)</th>
<th>Estimate (Millions)</th>
<th>Target (Millions)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 14-15</td>
<td>$32.4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FY 15-16</td>
<td>$40.8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FY 16-17</td>
<td>$45.0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FY 17-18</td>
<td>$39.2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FY 18-19</td>
<td>$40.0</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
FY 2015-17 Accomplishments

- One of the top two counties in the state to have the highest tax collection rate at 99.5 percent
- In FY 2015-16, dollars collected for all tax rolls increased $130 million from FY 2014-15
- Upgraded the cashiering system in the Treasurer's Office
- Included the Quick Response (QR) code on all tax bills to provide payment locations
- Provided a Tax Collector’s mobile mailbox located at the County Center roundabout off of Middlefield Road in Redwood City
FY 2015-17 Accomplishments

• Introduced E-bill in September 2015 and currently 2,562 taxpayers are enrolled in the program
• Reduced the administration fee from 11.5 basis points to 10.5 basis points due to the increased size of the County Investment Pool
• Reclassified six Fiscal Office Specialists to retain vitally needed positions and strengthen the workforce serving our taxpayers
FY 2017-19 Challenges

• Migrating current business processes to the new property tax system (TaxSys). Pending Board approval, implementation of the new property tax system is scheduled to commence on July 1, 2017.

• The project is comprised of four components:
  (1) Project Initiation and Planning;
  (2) System Implementation (Development Planning and Execution);
  (3) Implementation Conclusion and Delivery; and
  (4) Maintenance and Support
FY 2017-19 Challenges

- Converting all paper records to imaged documents and populate historical information into a secured storage environment

- Restructuring operations to adapt to current and potential situations due to revenue losses in the Revenue Services collection program
FY 2017-19 Priorities

• Website redesign
• Centralized cashiering
• Implement an improved workplace safety program
• Employ a document imaging project to convert all vital records by indexing, retrieving, storing, and sharing important information
• Continue to work collaboratively with County departments on Continuity of Operations Planning
• Migrate the current system (AS400) to the new property tax system (TaxSys)
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>10,025,018</td>
<td>15,519,732</td>
<td>5,494,714</td>
<td>54.8%</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>11,493,219</td>
<td>17,118,532</td>
<td>5,625,313</td>
<td>48.9%</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>1,468,201</td>
<td>1,598,800</td>
<td>130,599</td>
<td>8.9%</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>61</td>
<td>59</td>
<td>(2)</td>
<td>(3.3%)</td>
</tr>
</tbody>
</table>
# FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>15,519,732</td>
<td>9,946,368</td>
<td>(5,573,364)</td>
<td>(35.9%)</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>17,118,532</td>
<td>11,650,703</td>
<td>(5,467,829)</td>
<td>(31.9%)</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>1,598,800</td>
<td>1,704,335</td>
<td>105,535</td>
<td>6.6%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>59</td>
<td>59</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>
Significant Budget Changes

Property Tax System

• Currently in the final stage of commencing implementation of the new system
• Funding from two sources:
  - $5.6 million previously set aside in the Department’s Property Tax Replacement Trust Fund;
  - $9.1 million from Non-Departmental Services
June Revision

Add One Information Technology Manager

• Critical business operations of the tax system requires a dedicated Information Technology Manager to handle ongoing operations and the future expansion of services to our taxpayers
Questions?
Assessor-County Clerk-Recorder

Mark Church
Assessor
County Clerk-Recorder & Elections

FY 2017-19 Recommended Budget

Mark Church
June 19, 2017
Mission Statement

“People First”

- To ensure equitable service and treatment of San Mateo County property owners by accurate and fair valuation of land, improvements, and businesses.
- To create an accurate public record of recorded transactions relating to people and property within San Mateo County.
- To register San Mateo County citizens to vote and efficiently conduct transparent elections.
- To preserve and protect our historical and cultural records.
Assessor Division Accomplishments

- **Assessment Roll** – Produced a $206 billion Assessment Roll in FY 2016-17, up from $191 billion in FY 2015-16, increasing the Roll by 7.9 percent ($15 billion).

- **Commercial Property Development**
  Valued two million square feet of completed projects and appraised approximately 12 million square feet under construction of new commercial property development in FY 2016-17.
Assessor Division Accomplishments – Cont’d

- **Assessment Appeals**
  Successfully resolved 683 appeals, preserving $2.6 billion of $3.4 billion of roll value at risk in FY 2016-17.

- **Assessment Appeals Backlog** – Reduced the Assessment Appeals backlog by 23 percent.

- **Decline in Value Program** – Reduced the number of parcels participating in the Decline in Value Program by 44 percent and restored $1.1 billion in assessed value.
FY 2017-19 Assessor Division Challenges

- **Complexity of Assessment Roll**
  Increasingly complex and diverse assessments (e.g., Facebook, Google, and Gilead; Mixed Use Facilities; etc.)

- **New Commercial Development**
  - 58 million square feet of commercial real estate development projected over the next six years
  - 21 million square feet under construction projected in FY 2017-19

- **Assessment Appeals**
  - Over 1,000 appeals before the Assessment Appeals Board with a roll value of $40 billion of which $21 billion is at risk
  - Another six cases before the courts with a roll value of $15 billion of which $2 billion is at risk
FY 2017-19 Assessor Division Challenges – Cont’d

- **Legislative Environment and Proposals** – Embedded Software, Aircraft Valuations, Intangibles, etc.

- **Labor Market for Appraisal Staff**
  Recruitment of professional staff is challenging due to San Mateo County’s limited labor market for professional and technical staff.
Elections Division Accomplishments

- **Elections** – Conducted the Presidential Primary and General Elections, one countywide local consolidated election (UDEL) and seven special elections.

- **AB 2028** – San Mateo County became the first in the State of California to conduct a Countywide Local Consolidated All-Mailed Ballot Election.

- **Accessible Sample Ballot**
  Implemented one of the State’s first remote accessible sample ballot systems for visually impaired voters.
Elections Division Accomplishments – Cont’d

- **Voting Accessibility Advisory Committee (VAAC)** – Evaluates ADA requirements at polling places and provides advice on improving election services to persons with disabilities and the elderly.

- **North County Voting Center** – Established the South San Francisco Public Library Voting Center.

- **Outreach, Social Media and Public Service Videos** – Participated in numerous community events, increased our social media presence and produced educational videos for voters and Elections personnel.
FY 2017-19 Elections Division Challenges

- New State Election Law Mandates
  - **SB 450** California Voter’s Choice Act
    (Vote by Mail/Vote Center/Ballot Drop-Off)
  - **SB 415** California Voter Participation Rights Act
    (Odd to Even-Numbered Year Elections)
  - **AB 1436** Same Day Voter Registration Law
  - **AB 1461** California New Motor Voter Law
  - **AB 2252** Remote Accessible Vote by Mail Systems
County Clerk-Recorder Division Accomplishments

- **Qmatic Digital Scheduling and Time Management System** – Improved customer experience and employee productivity.

- **Public Kiosk Homepage** – User friendly enhancements for public record searches and paperless online records requests, resulting in staff time savings and supporting our go-green initiative.

- **U.S. Department of State Passport Processing Facility** – Processed approximately 6,662 applications in FY 2016-17, a 49 percent increase from FY 2015-16.
County Clerk-Recorder Division Challenges

- U.S. Department of State Passport Processing Facility
  - Manage increasing workload

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>No. of Passports</td>
<td>27</td>
<td>185</td>
<td>168</td>
<td>231</td>
<td>511</td>
<td>2,066</td>
<td>4,473</td>
<td>6,662</td>
</tr>
<tr>
<td>% Change</td>
<td>585%</td>
<td>-9%</td>
<td>38%</td>
<td>121%</td>
<td>304%</td>
<td>117%</td>
<td>49%</td>
<td>Estimate</td>
</tr>
</tbody>
</table>

- Documentary Transfer Tax Analysis
  - Change in Ownership (CIO) complexity – corporate transfers, mergers, acquisitions, family trust step transactions, etc.
Administration and Support Division Accomplishments

- **Assessor’s Property Assessment System (APAS)**
  - Released the APAS RFP
  - Staff contributed over 3,000 hours for the replacement of our legacy system
  - Analyzing and developing interim solutions to our long term APAS project
Administration and Support Division
Accomplishments – Cont’d

- **Geographical Information Systems (GIS)**
  - Played a major role in the development of the County’s GIS five year plan
  - Released the ACRE GIS RFP and completed the vendor selection process for the new Assessor’s Parcel Layer, Tax Rate Area, and Elections Precinct Layers

- **Website Redesign**
  - Released the ACRE website redesign RFP and selected the vendor
Administration and Support Division Challenges

- **Assessor Property Assessment System (APAS)**
  - **Organizational Readiness**
    - Staffing
    - Office Space
    - Data Assessment and Clean up
  - **System Vendor Evaluation and Selection**
    - Completion of RFP process
  - **Data Conversion**
    - Develop RFP for Data Conversion vendor
  - **Project Resource Requirements**
    - Budget – Determination of system and project costs
  - **Implementation** – Project Time Frame 3 to 3 ½ years
FY 2017-19 ACRE Priorities

- **New Construction** – Value approximately 4 million square feet of completed new construction and 14+ million square feet of partial construction annually.

- **New Technology** – Implement APAS, GIS, and our website redesign to replace our aging legacy systems and technology.

- **Elections Voting System** – Replace our current voting system to facilitate the implementation of SB 450 and new election laws.

- **AB 2252 Remote Accessible Vote by Mail Systems** – Implement new state-certified web based technology to provide visually impaired voters the ability to vote remotely.

- **Continuity of Operations Plan (COOP)** – Develop a department-wide COOP and Return to Operations (RTO) plan.

- **Tower Road Master Plan** – Develop architectural design and site plan for new Elections operations and County Clerk-Recorder storage facilities.

- **Historical Records** – Preserve and digitize the County’s historical documents.
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>13,646,497</td>
<td>13,184,241</td>
<td>(462,256)</td>
<td>(3.4%)</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>25,548,254</td>
<td>26,093,290</td>
<td>545,036</td>
<td>2.1%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>11,901,757</td>
<td>12,909,049</td>
<td>1,007,292</td>
<td>8.5%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>121</td>
<td>121</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>
## FY 2017-19 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
<th>Amount Change</th>
<th>Percent Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Sources</td>
<td>13,184,241</td>
<td>20,352,927</td>
<td>7,168,686</td>
<td>54.4%</td>
</tr>
<tr>
<td>Total Requirements</td>
<td>26,093,290</td>
<td>33,710,260</td>
<td>7,616,970</td>
<td>29.2%</td>
</tr>
<tr>
<td>Net County Cost</td>
<td>12,909,049</td>
<td>13,357,333</td>
<td>448,284</td>
<td>3.5%</td>
</tr>
<tr>
<td>Total Positions</td>
<td>121</td>
<td>121</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>
FY 2017-19 Budget Overview

- Significant Budget Changes
  - FY 2017-18
    - $3.1M for APAS long term and interim project solutions
  - FY 2018-19
    - $5M for New Election System
FY 2017-19 June Revisions

- **Assessor Division**
  - Three regular positions – Principal Appraiser, Auditor-Appraiser II, and Assessor-Recorder Technician III
  - Five Appraiser II Unclassified positions converted to:
    - Three Senior Appraisers (Classified); and
    - Two Appraiser II (Classified) positions

- **Elections Division**
  - Two regular positions – Management Analyst and Elections Specialist III
Headline Measures
Percent of Constitutionally Mandated Real Property Activities Processed by Close of Roll
Headline Measures - Cont’d
Average Roll Value per Assessor Staff (in Billions)

<table>
<thead>
<tr>
<th></th>
<th>14-15 Actual</th>
<th>15-16 Actual</th>
<th>16-17 Estimate</th>
<th>17-18 Target</th>
<th>18-19 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>$2.12</td>
<td>$2.28</td>
<td>$2.28</td>
<td>$2.30</td>
<td>$2.30</td>
</tr>
</tbody>
</table>
Thank you!
Questions?
Human Resources

Donna Vaillancourt
Human Resources Department

FY 2017-19 Recommended Budget

Donna Vaillancourt
June 19, 2017
Mission

MAXIMIZE individual & organizational POTENTIAL

EXPAND Organizational CAPACITY

POSITION COUNTY of SAN MATEO as an EMPLOYER OF CHOICE
Key Indicator #1: Service Excellence

Percent of Customer Survey Respondents Rating Overall Satisfaction with HR Services as Good or Better

<table>
<thead>
<tr>
<th>Financial Year</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 2014-15</td>
<td>94%</td>
</tr>
<tr>
<td>FY 2015-16</td>
<td>99%</td>
</tr>
<tr>
<td>FY 2016-17</td>
<td>96%</td>
</tr>
<tr>
<td>FY 2017-18 Target</td>
<td>90%</td>
</tr>
<tr>
<td>FY 2018-19 Target</td>
<td>90%</td>
</tr>
</tbody>
</table>
Key Indicator #2: Employee Engagement

Employee Engagement Survey Results

Employees responding to survey

% of employees rating experience working for the County as good or better

<table>
<thead>
<tr>
<th>Year</th>
<th>Employees</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>1895</td>
<td>73%</td>
</tr>
<tr>
<td>2012</td>
<td>2385</td>
<td>72%</td>
</tr>
<tr>
<td>2013</td>
<td>2574</td>
<td>75%</td>
</tr>
<tr>
<td>2014</td>
<td>2968</td>
<td>78%</td>
</tr>
<tr>
<td>2015</td>
<td>3778</td>
<td>79%</td>
</tr>
<tr>
<td>2016</td>
<td>4294</td>
<td>81%</td>
</tr>
<tr>
<td>2017</td>
<td></td>
<td>80%</td>
</tr>
<tr>
<td>2019</td>
<td></td>
<td>80%</td>
</tr>
</tbody>
</table>

TARGET
FY 2015-17 Key Accomplishments

- Partnerships
- Talent Management
- Employee Wellness
- Technology
Key Accomplishments: Partnerships

- High School Job Shadow Day
- Youth Jobs Summit
- Hackathon
Key Accomplishments: Talent Management

- Increasing the Talent Pipeline
  - Internships
  - Fellowships
  - Limited Term

Promotion Rate 2016-17
- 65% Management Positions
- 40% Non-Management Positions
Key Accomplishments: Talent Management

- Career Development Day
- Job Shadow Program
- Career Assessment Centers
- Executive Leadership Academy
Key Accomplishments: Employee Wellness

Wellness Program

- Productivity
- Employees participating in Wellness
- Healthy Outcomes

Then

Now
Key Accomplishments: Technology

- Risk Management
- Contract Management
- Workday Process Improvements
- Civil Service Files
- Online Bid System
FY 2017-19 Challenges & Opportunities
FY 2017-19 Key Priorities

- Position SMC as Employer of Choice
- Expand Organizational Capacity
- Maximize Individual Potential
Key Priorities: Position SMC as an Employer of Choice

- Talent Pipeline
- Wellness Programs
Key Priorities: Expand Organizational Capacity

- Performance
- Coaching Culture
- Diversity & Inclusion
Key Priorities: Maximize Individual Potential

- Director/Assistant/Deputy
- Managers
- Supervisors
- All Employees
FY 2017-19 Measure K: STEP
FY 2017-19 Budget Overview

Budget Changes

Jobs for Youth

Performance

Classification Study
## FY 2015-17 Budget Overview

<table>
<thead>
<tr>
<th></th>
<th>FY 2016-17 Revised</th>
<th>FY 2017-18 Recommended</th>
<th>FY 2018-19 Preliminary Recommended</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Sources</strong></td>
<td>$8,964,116</td>
<td>$10,026,216</td>
<td>$9,664,397</td>
</tr>
<tr>
<td><strong>Total Requirements</strong></td>
<td>$15,895,570</td>
<td>$18,021,120</td>
<td>$17,855,270</td>
</tr>
<tr>
<td><strong>Net County Cost</strong></td>
<td>$6,931,454</td>
<td>$7,994,904</td>
<td>$8,190,873</td>
</tr>
<tr>
<td><strong>Total Positions</strong></td>
<td>71</td>
<td>73</td>
<td>73</td>
</tr>
</tbody>
</table>
Thank You!