OUR MISSION IS
to help everyone in San Mateo County live longer and better lives.
A Patient’s Perspective

Michael Asip (2 minutes)
LIFE EXPECTANCY BY RACE

Life Expectancy at Birth, 2015-2017
Source: San Mateo County Health analysis of 2015-2017 CDPH VRBIS data Data slide
OUR MISSION IN ACTION

PROTECTING PUBLIC HEALTH

PREVENTING HEALTH PROBLEMS

MONITORING THE ENVIRONMENT AND PROMOTING COMMUNITY HEALTH

SERVING AS A ROBUST SAFETY NET

PROVIDING A CONTINUUM OF CARE

SERVING OUR MOST VULNERABLE RESIDENTS
OUR TEAMS

• Aging & Adult Services
• Behavioral Health & Recovery Services
• Communications
• Correctional Health Services
• Environmental Health Services
• Emergency Medical Services

• Family Health Services
• Health Admin
• Health Coverage Unit
• Health IT
• LEAP Institute
• Public Health, Policy & Planning
• San Mateo Medical Center
BUILD HEALTHY COMMUNITIES THROUGH POLICY CHANGE: Progress on our goals

- Implemented SMCalltogetherbetter.org data portal to support community efforts to improve health

- Heard from 1,000 youth and adults in 4 neighborhoods prioritized for Community Collaboration for Children’s Success; action plans in NFO/Redwood City, South San Francisco, Daly City and East Palo Alto completed

- Achieved 39% reduction in housing violations that can affect health through enhanced inspection program

- Initiated planning for implementation of landmark lead paint judgment that enables remediation of pre-1951 homes posing health risks for young children
PROVIDE THE RIGHT SERVICE AT THE RIGHT TIME & PLACE: *Progress on our goals*

- Meeting Whole Person Care milestones, earning $17.6 million for calendar year 2018, innovating in care coordination as we go.

- Opened ten-bed Acute Stabilization Unit for inmates with mental illness in the jail.

- Reduced lead time for endoscopy from 9 months to 6 days.
PROVIDE THE RIGHT SERVICE AT THE RIGHT TIME & PLACE: Progress on our goals

- Transformed early intervention services for pregnant and parenting women and their children to adopt research-based interventions for 1,150 families per year

- Executed ambulance agreement to strengthen 911 response through 2024, option to extend through 2029

- Piloting Mobile Stroke Unit with Mills Peninsula Hospital
PROVIDE A GREAT EXPERIENCE TO ALL WHO INTERACT WITH US: *Progress on our goals*

- Implemented Sexual Orientation and Gender Identity (SOGI) data collection within In-Home Supportive Services

- Achieving milestones to enable Electronic Health Record (EHR) in Correctional Health by October 2019

- Supported achievement of milestones in capital projects: Cordilleras, Animal Shelter, SMMC, SSF, COB3, Serenity House
BE A GREAT PLACE TO WORK

• 609 staff identified and submitted 1,892 areas for improvement, solving problems to root
• Developed and delivered Racial Equity training to 141 managers and supervisors to sustain an equitable workforce
• Recognized 904 staff in San Mateo Medical Center through “Above and Beyond” recognition program
• Supported 24 staff assigned to 19 mentors in Behavioral Health and Recovery Services through mentoring program
USE THE FUNDS ENTRUSTED TO US CAREFULLY & WISELY: Progress on our goals

- On-track to achieve performance metrics for SMMC to earn at least 75% of available PRIME funding, totaling $14 million for FY 18-19
- Increased BHRS Medi-Cal revenue for substance use disorder treatment services by an estimated $833K (21%) compared to FY 2017-18.
- Obtained state MHSA innovation funding to sustain the Pride Center for two more years
- Identified $21 million of budget solutions for FY 19-20 as first phase of plan for FY 19-21
LOOKING AHEAD

- Demographic changes
- Policy opportunities
- Challenges for our greatest assets
THANK YOU
POLICY

Behavioral Health & Recovery Services
• Supported the Youth Commission initiative to ban flavored tobacco

Measure K Housing Inspection Program
• Augmented housing inspections and community outreach for properties with the most complaints, reducing violations and improving living conditions
POLICY

Measure K Community Collaboration for Children’s Success Initiative

• Launched community planning in North Fair Oaks and South SF to better understand what our highest risk children need

SMC Healthcare Coalition

• Enhanced disaster preparedness applying lessons learned from Napa/Sonoma fires
SERVICE

Integrated Medication Assisted Treatment

• Reduced Emergency Department, Psychiatric Emergency visits, and health costs

Whole Person Care

• Enhanced service coordination and increased capacity to support clients with the most complex conditions

“I am still sober. I celebrated my one-year anniversary… and wanted to thank you and Dr. S for quite possibly saving my life. I’m back to work…and I feel like a million bucks these days…”

– IMAT client
EXPERIENCE

Health Coverage Unit
• Created the State’s first auto-enrollment process for eligible residents, streamlining local health coverage enrollment

Pride Center
• Launched mental health services to serve LGBTQ+ population
Correctional Health Services

- Created specialty behavioral health “pod” to expand mental health services for inmates in County jails