Collaborative Community Outcomes
CCO Branch Mission

The Human Services Agency’s Collaborative Community Outcomes (CCO) Branch creates strategic partnerships with external organizations towards the goals of ending homelessness, promoting veterans benefits, and providing a safety net for the County’s vulnerable residents.
The **Children’s Fund** is dedicated to improving the quality of life for low income children and foster youth by providing goods and services, to eligible children, that are not available through public funds.
<table>
<thead>
<tr>
<th>Year Round Programs</th>
<th>Seasonal Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Bundles for Babies</td>
<td>• Share the Love</td>
</tr>
<tr>
<td>• Emergency diapers and wipes</td>
<td>• Backpacks for Kids</td>
</tr>
<tr>
<td>• Maureen Borland Orthodontics</td>
<td>• Halloween Costumes for Kids</td>
</tr>
<tr>
<td></td>
<td>• Holiday Gifts for Children</td>
</tr>
</tbody>
</table>
We accept Donations
• **Cash** and/or checks
• **Online** donation campaign for Holiday Drive
  • Eventbrite link will be posted on [http://childrensfund.smcitygov.org/](http://childrensfund.smcitygov.org/)
• Purchase from **Amazon Wish List** for seasonal programs
  • Link will be posted on [http://childrensfund.smcitygov.org/](http://childrensfund.smcitygov.org/)
• New **Backpacks** and/or **School Supplies**
• New or slightly used **Halloween costumes**
• New, in box, **Holiday Gifts**, please no toy guns or weapons
• New **Baby Clothes** for ages

Donations are accepted in-person at 1 Davis Drive, Belmont, Reception Desk, from 8AM – 5PM, Monday through Friday.
Children’s Fund

How to get involved
Volunteer! The Children’s Fund relies heavily on the help and support of volunteers throughout the community. Some of the larger programs host 15 or more volunteers a week!

For more information, visit: http://childrensfund.smcgov.org/
VISION

In the next five years, homelessness will be a rare, brief, and one-time occurrence. End all Homelessness by 2020.

Create System to End Homelessness
End Veteran Homelessness
End Family Homelessness
End Youth Homelessness
Individuals Exiting Institutions will not Discharge to Homelessness

KEY GUIDING PRINCIPLES

Systems Orientation
Housing First
Data Driven
Client Centered
Context Specific and Aligned with Best Practices
<table>
<thead>
<tr>
<th>Safety Net Services</th>
<th>Homeless Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community based emergency and safety net services (Core Service Agencies)</td>
<td>Community based homeless services (homeless shelters, rapid re-housing, homeless outreach)</td>
</tr>
</tbody>
</table>
The One Day Count takes place every other year
The next count will be in January 2021!
## Core Service Agencies: Points of Entry

<table>
<thead>
<tr>
<th>Core Service Agency</th>
<th>Location</th>
<th>Area Served</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>DALY CITY COMMUNITY SERVICE CENTER</td>
<td>350 90th St., Daly City</td>
<td>Daly City, Broadmoor, Colma</td>
<td>(650) 991-8007</td>
</tr>
<tr>
<td>YMCA COMMUNITY RESOURCE CENTER</td>
<td>1486 Huntington Ave., South San Francisco</td>
<td>Brisbane, San Bruno, South San Francisco</td>
<td>(650) 276-4101</td>
</tr>
<tr>
<td>PACIFICA RESOURCE CENTER</td>
<td>1809 Palmetto Ave., Pacifica</td>
<td>Pacifica</td>
<td>(650) 738-7470</td>
</tr>
<tr>
<td>COASTSIDE HOPE</td>
<td>99 Avenue Alhambra, El Granada</td>
<td>Montara, Moss Beach, El Granada, Half Moon Bay</td>
<td>(650) 726-9071</td>
</tr>
<tr>
<td>SAMARITAN HOUSE SOUTH</td>
<td>1852 Bay Rd., East Palo Alto</td>
<td>East Palo Alto, Menlo Park</td>
<td>(650) 294-4312</td>
</tr>
<tr>
<td>SAMARITAN HOUSE SOUTH</td>
<td>4031 Pacific Blvd., San Mateo</td>
<td>Belmont, Burlingame, Foster City, Hillsborough, Millbrae, San Mateo, San Carlos</td>
<td>(650) 347-3648</td>
</tr>
<tr>
<td>PUENTE DE LA COSTA SUR</td>
<td>620 North St., Pescadero</td>
<td>La Honda, Loma Mar, Pescadero, San Gregorio</td>
<td>(650) 879-1691</td>
</tr>
<tr>
<td>FAIR OAKS COMMUNITY CENTER</td>
<td>2600 Middlefield Rd., Redwood City</td>
<td>Redwood City, North Fair Oaks, Portola Valley, Woodside, Atherton</td>
<td>(650) 780-7500</td>
</tr>
</tbody>
</table>
Disaster/Emergency Response

Our **purpose** is to help San Mateo County Human Services Agency prepare for, respond to, and recover from all hazards and natural disasters related to shelter.

**During an emergency or disaster:**
- Staff are required to report to duty
- May initiate a temporary Evacuation Center or Emergency Shelter for unincorporated San Mateo County
- Assist with client care
- Work in partnership with the County Office of Emergency Services and the American Red Cross
Science, Technology, Engineering and Math

What we do

• Administer contracts and grants
  ✓ Out-of-School STEM Program RFP
  ✓ Stanford Ignited Summer Internship Program for Teachers
  ✓ San Mateo County Office of Education Academic Centers

• Coordinate the Annual County STEM Reception

To learn more please visit:
http://hsa.smcgov.org/stem-science-technology-engineering-and-math
County Veterans Services Office (CVSO)

Norman Aleman,
Veterans Services Officer

550 Quarry Road
San Carlos, CA
Pony HSA202VS
Naleman@smcgon.org
Twitter:@SMC.CVSO
County Veterans Services Office

Services Offered

- Comprehensive benefit counseling
- Claim advocacy; preparation, submission and follow-up
- Initiate and develop appeals when appropriate
- Network with federal, state and local agencies
- Information and referral services for:
  - Employment Services
  - Housing Assistance and Shelter Services
  - Public Assistance
  - VA Medical Care
  - Social Security
  - Veterans Court, and Legal Assistance
  - Vocational and Physical Rehabilitation
  - Behavioral Health programs
County Veterans Services Office Initiatives

- Vets@Home Initiative
- Veterans Resource Fair
- Veterans Benefits Seminar
- Veteran of the Year Awards Luncheon (November)
- Off-Site Outreach
  - Veterans Administration, Menlo Park
  - Community Colleges
  - Veterans Resource Center, Menlo Park
  - Various Community Events
- Veterans Commission
Veterans Fund

- Created in 2017
- Support Veterans Initiatives and Needs of the County Veteran Population
- One Time Requests for Veterans Being Served by County of San Mateo Programs
- 100% of donated funds goes directly to Veterans; the fund will not pay for administrative or operational expenses

For more information go to: [http://hsa.smcgov.org/veterans](http://hsa.smcgov.org/veterans)
2018 Veteran of the Year: Phyllis Jacquay