



COUNTY OF SAN MATEO
Inter-Departmental Correspondence
County Manager



Date: Feb. 18, 2016
Board Meeting Date: Feb. 23, 2016
Special Notice / Hearing: None
Vote Required: Majority

To: Honorable Board of Supervisors

From: John L. Maltbie, County Manager

Subject: County Manager's Report #4

RECOMMENDATION:

Accept this informational report.

BACKGROUND:

This report will provide you with updates on a variety of County initiatives focusing on Public Safety, Health and Human Services, Community Services and Performance, in addition to reports on legislation and issues that require your action. We also will keep you and the public informed about new services, upcoming events and general updates.

DISCUSSION:

Health and Human Services

Communicable Disease team monitoring potential Zika threat

As with more than 80 communicable diseases potentially affecting our population, the Health System's Communicable Disease Control Program is working with local healthcare providers and hospitals to monitor the Zika virus. As of Feb. 16, 2016, the team investigated and screened more than 200 calls from healthcare providers, identifying 48 cases for testing of the Zika virus and confirming no positive results in San Mateo County. All testing must be approved through California Department of Public Health and is conducted at the CDC. Results can take up to six weeks to receive. The Centers for Disease Control and Prevention recently expanded testing criteria, which has significantly increased the call volume from healthcare providers.

Efforts to address chronic health honored

On Feb. 9, Health System Chief Louise Rogers accepted the Insure the Uninsured Project 2016 E. Richard Brown Award on behalf of the County. The award for leadership in advancing whole person care in California recognized the Health System's many decades of work addressing the chronic and preventable health issues faced by

individuals with mental illness and drug and alcohol problems. Research shows members of this population die on average 25 years earlier than their same age peers. Led by Behavioral Health and Recovery Services and the San Mateo Medical Center, Total Wellness offers its clients a menu of health and wellness resources and specialized support from nurse care managers and peer health coaches who help clients follow through on the care and habits they need to be healthy. Data shows the majority of clients improve key health indicators after enrollment in the program

Health System names new interim deputy chief

Srija Srinivasan, the Health System's Director of Family Health, has accepted an expanded assignment in a work out of class capacity as an Interim Deputy Chief of the Health System. She will oversee Family Health Services, the Health Coverage Unit, Public Health, Policy and Planning, and Communications as well as aid Health System Chief Louise Rogers with a range of department-wide efforts and work with external partners. Her history with the system and outstanding relationships both in and out of the Health System will be especially valuable.

Community Services

Management review of Assessor-Clerk-Recorder-Elections (ACRE) underway

A Request for Proposal (RFP) process was completed and the Mejorando Group was selected to conduct a management review of the Assessor-Clerk-Recorder-Elections Department. Information gathering, including initial interviews of the ACRE Executive Team and individual employees began Feb. 1. Group interviews with employees from each ACRE division will be done by the end of this month. The report with findings and recommendations will be completed by June.

Housing Department to mark Housing Authority milestone

The Housing Department is getting ready to celebrate quite a milestone — the 75th anniversary of the Housing Authority. The Authority was created on March 20, 1941 to provide subsidized housing assistance to low-income households. To mark the occasion and show appreciation of its staff, partners and community providers who have helped provide the last 75 years of services, the Housing Department will hold a celebration breakfast on March 16.

Just to show how much can change in 75 years, the average annual wage in March 1941 was \$1,750, the average price tag of a new house was \$4,075 and the average home rented for \$32 per month.

Performance

Performance calendar begins with key Board dates set

The performance improvement cycle has begun with departments updating their performance reports on the Open Performance dashboards (<https://performance.smcgov.org/departments>) for mid-year ending Dec. 31, 2015. The Budget Policy and Performance analysts are currently reviewing the dashboards to identify any areas for improvement to achieve fiscal year targets. The dashboards will be updated again for year-end actual performance from August to September.

The Board will hear Department Head performance presentations later this year at its regular meetings in October through November, followed by a study session on priority setting for the Fiscal Year 2017-19 budget and **Measure A** funding cycle on Dec. 13.

Upcoming issues

- Several potential locations for the new Pescadero Fire Station will be presented to the community at a Feb. 27 meeting followed by more detailed evaluation by staff of the shortlisted sites. The project design is pending the outcome of this community engagement process.
- At the April 12 meeting, the Board is expected to hear an update from County Counsel on an inclusionary zoning ordinance.
- At the April 26 meeting, the Board is expected to hear from County Counsel on a proposed residential and commercial impact fee ordinance.